



REPAIR LABOR GUARANTEE

Subject to the limitations and exclusions below, if a window installed by a Window World franchise (“Window”) or a sliding patio door installed by a Window World franchise (“Door”) develops an issue that is covered by the product’s manufacturer under the manufacturer’s product warranty (“Manufacturer Warranty”), Window World, Inc. (“WWI”) promises to provide the labor necessary to repair or replace the Window or Door (“Repair Labor”), free of charge, for 2 to 5 years after installation. This Repair Labor Guarantee is effective once final payment is received for the applicable Window or Door.

Limitations and Exclusions

1. For any Window Series less than 3000, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Window is fully covered by the Manufacturer Warranty, and only if the Window issue is reported to the local Window World franchise within the first 2 years after the Window is originally installed.
2. For any Window Series 3000 or more, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Window is fully covered by the Manufacturer Warranty, and only if the Window issue is reported to the local Window World franchise within the first 5 years after the Window is originally installed.
3. For all Window World Sliding Patio Doors, WWI, whether directly or through its designee, will provide the Repair Labor, at no cost, only if the Door is fully covered by the Manufacturer Warranty, and only if the Door issue is reported to the local Window World franchise within the first 5 years after the Door is originally installed.
4. Routine maintenance, including caulking, is the purchaser’s responsibility, and not covered under the Window World Repair Labor Guarantee.

This Window World Repair Labor Guarantee applies only to the original purchaser (“Purchaser”) of the Window or Door and cannot be transferred to any other person or party. WWI will not provide Repair Labor, free of charge, for any Window or Door not covered by the Manufacturer Warranty.

DISCLAIMERS

WWI is not the manufacturer of the Windows or Doors and the only warranties offered are those offered by the manufacturer, not WWI, franchisees or its affiliates. Warranty remedies offered by the product manufacturer are the Purchaser’s exclusive remedies. **WWI, FRANCHISEES OR ITS AFFILIATES, TO THE MAXIMUM EXTENT PERMITTED BY LAW, HEREBY EXPRESSLY DISCLAIM ALL WARRANTIES EITHER EXPRESSED OR IMPLIED, RELATED TO THE MANUFACTURER’S PRODUCTS, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF TITLE, ACCURACY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE DISCLAIMER CONTAINED IN THIS PARAGRAPH DOES NOT AFFECT THE TERMS OF ANY MANUFACTURER’S WARRANTY.** The Purchaser, its heirs, and assigns expressly waive any claim that they may have against WWI, franchisees or its affiliates based on the applicable manufacturer’s liability with respect to any Window manufactured by the manufacturer and also waives any right to indemnification from WWI, franchisees or its affiliates against any such claim made against the Purchaser (or its heirs or assigns) by another party.

